San Leandro Homeless Compact

City of San Leandro + Building Futures + April Showers
History

- Positioning San Leandro
- Additional County Funding for San Leandro
- Federal Housing/Shelter + Care Vouchers/Building Futures
- Leadership with Trust and Compassion
- Unique Partnership
City Of San Leandro

- Located within Alameda County
- City of Oakland to the north and City of Hayward to the south
- San Leandro is 15.54 sq mi
- Estimated Population of 90,500
2019 Alameda County Homeless Point-in-Time Count & Survey

San Leandro was ranked 5th highest in the county with a total of 418 homeless individuals. San Leandro has an estimated population of 90,500.

Oakland, which is located on the north border of San Leandro, was ranked the Highest in the county with a total of 4,071 homeless individuals. Oakland has an estimated population of 425,195.

Hayward, which is located on the south border of San Leandro, was ranked 4th highest in the county with a total of 487 homeless individuals. Hayward has an estimated population of 160,500.
IHOT In Home Outpatient Treatment
AOT: Assisted Outpatient Treatment
GART: Geriatric Assessment & Response Team
BART MDFT: Multi-Disciplinary Forensic Team
Overall Strategies

- Philosophical Agreements
- Leadership Commitment
- Paradigm Shift
- Case Conferencing Team
- PD Homeless Unit and Building Futures Street Outreach
- Seasonal Warming Shelter
- Building Future Shelters
- Responsive to community concerns
Client Strategies

- Whatever it takes to shelter client or prepare them to be sheltered
- Intensive collaborative approach
- Establishing trust and creating real relationships
- Continue to engage clients and meeting them with their current status
- Treating clients with dignity, respect and humility
- Meeting our words with real actions
- Developing health homes for the sheltered and unsheltered
- Developing, establishing protocols at health institutions to ensure that our clients are seen and treated fairly
- Engagement continues even if they refuse services
Institutional Strategies

- Moving the Power to the Field
  - Alameda County Flood District
  - Alameda County Behavioral Health Care Services
  - Alameda County Health Care Services
  - Alameda County Social Services
- Developing Critical Partnerships
  - UP Railroad
  - CalTrans
  - BART
  - Private Property Owners
  - Hospitals
  - Federally Qualified Health Clinics (FQHC)
- The Status Quo is Sometimes Unacceptable
Homeless Unit

- Made up of two sworn officers who cover 7 days a week of coverage.
- Officers participate in bi-weekly case management meetings with city staff and outreach staff.
- Officers also make referrals to different county mental health and social services.
- Officers respond to all homeless complaints that are made to the City Hall or Police Department.
- Officers attempt to stay in the unit as long as possible in order to build trust in the homeless community.
Team Outreach

- Paradigm shift and new approach in police enforcement
- Outreach process
- Navigation of resources
Results/Recognitions

- Housed 55 people
- Sheltered many, many people
- Providing services for the unsheltered
- This experience changed each of our institutions
- The Compact is a model program being replicated in other areas
- League of Cities/Helen Putnam Award for Excellence and Innovation
- Assemblymember Bonta’s Community Peace Champion Award
- Metropolitan Transportation Commission Award
Building Futures

- Building Futures is a homeless, domestic violence and housing agency that believes that everyone deserves a safe place to call home.

Mission –
- To Build communities with underserved individuals and families, where they are safely and supportively housed, free from homelessness and domestic violence.
The partnership between Building Futures and Alameda County’s Housing and Community Development department provides rent and support services for 25 San Leandro residents who have experienced homelessness for at least a year—or repeatedly—while struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability.

The City of San Leandro has been a valuable ally for the program, forging the nation’s first Housing Compact between a rental housing association and a homeless services provider. Building Futures’ Street Outreach program is a key aspect of this program’s success.

Access to this program is through a direct referral from Alameda County’s Home Stretch which matches households to Alameda County’s permanent supportive housing opportunities.
Alameda County’s Coordinated Entry System (“CES”) is the entry point for homeless services county wide. CES is a county policy that incorporates standardization, prioritization and coordination practices across Alameda County’s homeless services system. To access the San Leandro Housing Resource Center, call to 211 for a screening and referral. Homeless outreach staff may also connect with people where they are, for example, in parks, encampments, cars and/or RVs. HRC services include:

- Homeless outreach
- A safe space to access food, beverages, clothing, hygiene items, and transportation vouchers, use computers and phones, and receive mail
- Access to shelter space
- Housing assistance including permanent supportive housing and rapid rehousing
- Linkage to community and mainstream services
- Linkage to medical, dental, and mental health services

In addition, people with high needs may be eligible for Housing Navigation services, which can include:

- Housing search and application assistance
- Help obtaining benefits
- Temporary rental subsidy with rapid re-housing
- Referrals and connection to medical care and other services
What works?

• Leveraging Resources
• Harm Reduction
• Support Staff
• Team Work & Communication
• Case Conferencing
• Connecting the Dots
I am sitting in my bedroom ... Imagine!

With a front door I can lock with my very own key ... Imagine!

My bathroom is mine ... Imagine!

A bathtub, a shower, a refrigerator ... Imagine!

Just for a moment, imagine your life without these precious things.

You made it possible. Despite my past.

Despite my inability to get them by myself.

No one has ever cared for me that way, except for my mother when I was a child.

One thing is certain, all this happened because of you Cecilia.

I am doing my best to find words of thanks.
Questions

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